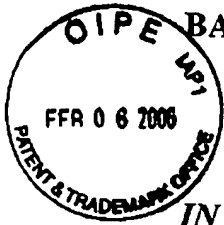


DEPT REF  
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Customer No. 23643  
Group: 2144  
Confirmation No.: 2201  
Application No.: 10/039,584  
Invention: METHOD FOR FACILITATING  
MEDICAL CONSULTATIONS  
Inventor: Buechler et al.  
Filed: October 26, 2001  
Attorney  
Docket: 5489-69021  
Examiner: Olga Hernandez

Certificate Under 37 CFR 1.8(a)

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450

on February 3, 2006  
Kim Tyree  
(Signature)

Kim Tyree  
(Printed Name)

REQUEST FOR REFUND

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

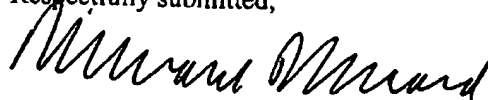
An amendment in this application was received in the Patent Office on November 30, 2005. The Commissioner was authorized to charge the fee in the amount of \$275.00. This charge represented the fee for the submission of eleven additional dependent claims in excess of the fifty-two claims paid for with the original filing fee. On December 1, 2005, a \$275.00 charge was made against Applicants' undersigned attorney's Deposit Account 10-0435 for

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excess claims. On December 15, 2005, a second charge of \$275.00 was again made against the Applicants' undersigned attorney's Deposit Account 10-0435.

Accordingly, Applicants respectfully request a refund to their undersigned Attorney's Deposit Account 10-0435 of the second \$275.00 fee which was charged on December 15, 2005 against this application.

Respectfully submitted,



Richard D. Conard  
Attorney Reg. No. 27321  
Attorney for Applicant

RDC:kat  
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Adjustment date: 03/06/2006 SFELEKE1  
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~~01 FC:2202 275.00 CR~~